



CCHMC ORTHOPEDICS DATA 2010-2012

DATA COLLECTION

Circus Mojo began performing in the Orthopedics waiting room at Cincinnati Children's Hospital and Medical Center (CCHMC) in January of 2010, consistently performing on Wednesdays. CCHMC began collecting patient waiting-room satisfaction surveys, and included a question asking how satisfied the patients were with the Circus Mojo performers. Of the data collected, 1,246 total responses were collected on Wednesdays with 1,172 (94%) of those responses being Very Satisfactory, 46 (4%) being Satisfactory, and 28 (2%) being Unsatisfactory. Of the 28 Unsatisfactory comments from Wednesdays, 14 out of 28 respondents provided additional comments. Thirteen (1%) of the 14 additional comments were unsatisfactory because the respondents were disappointed they did not get to see the circus performance and 1 (0%) out of the 14 did not enjoy the circus performance. It is important to note that 46% of the Unsatisfactory comments were only unsatisfactory because they were disappointed they did not see the circus performers.

Figure 1. Wednesday Circus Mojo Satisfaction Scores in CCHMC's Orthopedic Waiting Room

